



Attorney's Docket No.: 12587-007001

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Hayes et al.
Serial No. : 09/876,563
Filed : June 7, 2001
Title : CUSTOMER MESSAGING SERVICE

Art Unit : 3625
Examiner : R.E. Rhode, Jr.

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

#11 Walder
9/17/03

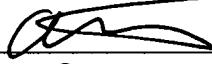
REPLY

In reply to the action mailed 1/30/2003, please amend the application as indicated on the following pages. Applicant asks that all claims be allowed in view of the amendment to the claims and remarks contained on the following sheets, a total of 13 pages.

Enclosed is a \$110 check for the Petition for Extension of Time fee. Please apply any other charges or credits to Deposit Account No. 06-1050.

Respectfully submitted,

Date: May 22, 2003


Arthur Ortega
Reg. No. 53,422

Fish & Richardson P.C.
45 Rockefeller Plaza, Suite 2800
New York, New York 10111
Telephone: (212) 765-5070
Facsimile: (212) 258-2291

30148387.doc

RECEIVED
MAY 30 2003
GROUP 3600

CERTIFICATE OF MAILING BY FIRST CLASS MAIL

I hereby certify under 37 CFR §1.8(a) that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage on the date indicated below and is addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

RECEIVED

JUN 06 2003

OFFICE OF PETITIONS

Date of Deposit

Signature

PATRICIA F. SUCHANEK

Typed or Printed Name of Person Signing Certificate